

Welcome to DU!

Next Steps in your Student's Transition



New Student & Family Programs
UNIVERSITY OF DENVER



Welcome!

Find the **Q&A** feature in the menu bar of the Zoom call

Don't see it? Click the three dots "More" icon and select from menu



- **SAY HI!**

Introduce yourself in the chat and take the "Welcome" poll.



- **ASK QUESTIONS**

Use the Q & A feature for questions.



- **CONNECT**

The chat is open for us to share links and for connections.



- **FOLLOW UP**

Email families@du.edu with any follow up questions!



Where to Find Slides and Recording:

- Available on our website and in [DU Family Experience](#)
 - They'll be posted in the [Fall Orientation 2026](#) community
- Posted within 1 business day of the webinar
 - Today's slides/recording will be available **Friday by 5 pm MT**



Today's Webinar

- 1 DU Family Experience – Family Communication Platform
- 2 Summer Webinar Series – Family Summer Orientation
- 3 Office Introduction: New Student and Family Programs

- 4 Office Introduction: Office of the Registrar and FERPA
- 5 Overview of New Student and Family Transition Experience
- 6 Facilitated Q & A





DU Family Experience

Online family engagement hub for staying informed and connected throughout your students transition to DU.



What is it?

DU Family Experience

- Family communication platform with an online platform or email engagement.
- Emails you information tailored to your interests and preferences.
- Find webinars, deadlines, and campus information by topic.

Fall Orientation 2026 Community

- Catalogs all information sent to you on one webpage .

The screenshot displays the 'DU Family Experience' website. At the top, the University of Denver logo is on the left, and the text 'UNIVERSITY OF DENVER | Family Experience' is on the right. Below the logo is a navigation menu with categories like 'Current Families Communities', 'DU News', 'Parent & Family News', 'Student Success', 'Financial Aid & Scholarships', 'Health, Wellness, & Safety', 'Career Development', 'Campus Life', 'Housing & Residence Life', 'Athletics', 'Diversity & Inclusion', 'Accessibility Resources', 'Fraternity & Sorority Life', 'Prospective Parents & Families', 'First Year Families', 'Second Year Families', 'Third Year Families', and 'Fourth Year and Beyond Families'. The main content area features a featured article titled 'Understanding Student Loan Repayment' with a sub-headline 'This post is from Federal Student Aid | Estimated Reading Time: 7 minutes'. Below the article is a comment box. On the right side, there is a 'Calendar' section showing dates for November and December, with a specific event for December 21st: 'December Webinar: "Candid Conversations: Navigating Tough Topics with Your College Student"'. A search bar is located at the top right of the page.

Setting up your

How do I update my account?

- You set your preferences!
- Click the person icon in the upper right hand corner and select "edit my profile" or "edit my email notifications"

How do I know if I have an account?

- Search your email for "DU Family Experience"
- No Email? Create an account by using the "Sign Up" feature on the homepage

The screenshot displays the University of Denver Family Experience website. At the top left is the DU logo and the text "UNIVERSITY OF DENVER | Family Experience". On the right side of the header are icons for a calendar, a bell (notifications), and a person (profile). Below the header is a navigation menu with categories such as "Current Families Communities", "DU News", "Parent & Family News", "Student Success", "Financial Aid & Scholarships", "Health, Wellness, & Safety", "Career Development", "Campus Life", "Housing & Residence Life", "Athletics", "Diversity & Inclusion", "Accessibility Resources", "Fraternity & Sorority Life", "Prospective Parents & Families", "First Year Families", "Second Year Families", "Third Year Families", and "Fourth Year and Beyond Families". The main content area features a featured article titled "Understanding Student Loan Repayment" with a sub-headline "This post is from Federal Student Aid | Estimated Reading Time: 7 minutes". Below the article is a comment box with a profile picture and the text "Write a comment...". To the right of the article is a calendar showing the current month (December) with dates 21, 22, 25, and 31 highlighted. A sidebar on the right contains a search bar labeled "Search Posts...", a calendar, and a section titled "December Webinar: 'Candid Conversations: Navigating Tough Topics with Your College Student'" with a "Register Here" link.



Summer Webinar Series

A collaborative series featuring campus partners who support incoming DU students and families.



Goal:

- Provide timely information, resources, and next steps so **support systems can confidently support their student's transition** to DU.
- Aligns with information shared with new students via DUBound Newsletter and Discoveries Summer Experience Canvas Course

Upcoming Webinar Schedule

Registration Links are on **DU Family Experience** OR our [website](#)

Webinar Title	Webinar Date	Campus Partners
Welcome to DU: Next Steps for You and Your Student	Thursday, May 29th 2pm MT	New Student and Family Programs (NSFP) Office of the Registrar
DU Money Management: Billing, Payment Options, and Financial Aid Basics	Wednesday, June 10th 2pm MT	Office of Student Billing Financial Aid Career and Professional Development
Health Insurance & Immunizations – Overview of Health and Counseling Center (HCC) Services	End of June Date and Time TBA	Health and Counseling Center (HCC)
New Student Advising & Registration Kickoff	Tuesday, June 30th 15th 2pm MT	Office of Academic Advising
Preparing for Move-In & Discoveries Orientation	Wednesday, July 22nd 2pm MT	Housing and Residential Education (HRE)
Student Disability Services and Accommodation	Thursday, July 30th 2pm	Student Disability Services (SDS) Learning Effectiveness Program (LEP)
Accessing and Utilizing Counseling Services at the Health & Counseling Center	Thursday, August 6th 2pm MT	Health and Counseling Center (HCC)
Grow Through a Student Job at DU <i>Student Centered Webinar</i>	Tuesday, August 11th 2pm MT	Office of Student Employment

New Student & Family Programs

NSFP





Brie Jutte

**Director
New Student & Family
Programs**



Taylor Meneley

**Assistant Director
for
Family Experience**



Allie Tookmanian

**Assistant Director
for
New Student
Experience**



Office Overview:

NSFP is committed to the successful transition of new students and families into the University of Denver campus community and the ongoing support of student success.

Our Parent & Family Philosophy:

We view parents and families as partners in your student's education journey. We want to work together to support your student's success.



DU Family Weekend

When is Family Weekend?

We host Family Weekend in the spring! It will either be the second or fourth weekend of April and we'll announce the date at Homecoming.

When is Homecoming?

Homecoming will be October 23-24, 2026. We will have some family programming on this weekend if you're looking for a time to visit your student.



Students:

- Support students in navigating their roles and responsibilities at DU.
- Connect students to academic, social, and wellness resources.
- Encourage self-awareness, connection, and community engagement.
- Help students build belonging at DU and in the Denver community.

Families

- Central resource for families and support systems
 - Strengthen partnerships that support student success
- Create meaningful opportunities for family engagement
- Share information about the DU student experience
 - Foster pride, connection, and community at DU



Transitioning your Student into the Driver Seat

- Your student is now the owner of their educational records and responsibilities
- What that means:
 - Updates, action items, and information will be emailed directly to your student's DU email
 - Families will have limited access to student data, information, and records
- Du's mission is to prepare graduates with the academic, life, and social skills to thrive post-graduation
 - Our office believes in equipping families with the knowledge and resources to couch *through* their student



Office of the Registrar

303-871-4095
registrar@du.edu



What does the Registrar do?

Academic Service Center

- Registration System and Infrastructure
 - Transcript Processing
 - Degree Audit and Evaluation tools
 - Transfer and Study Abroad credit
 - Veteran's benefits, and more!
-
- Principal Custodian of Records:

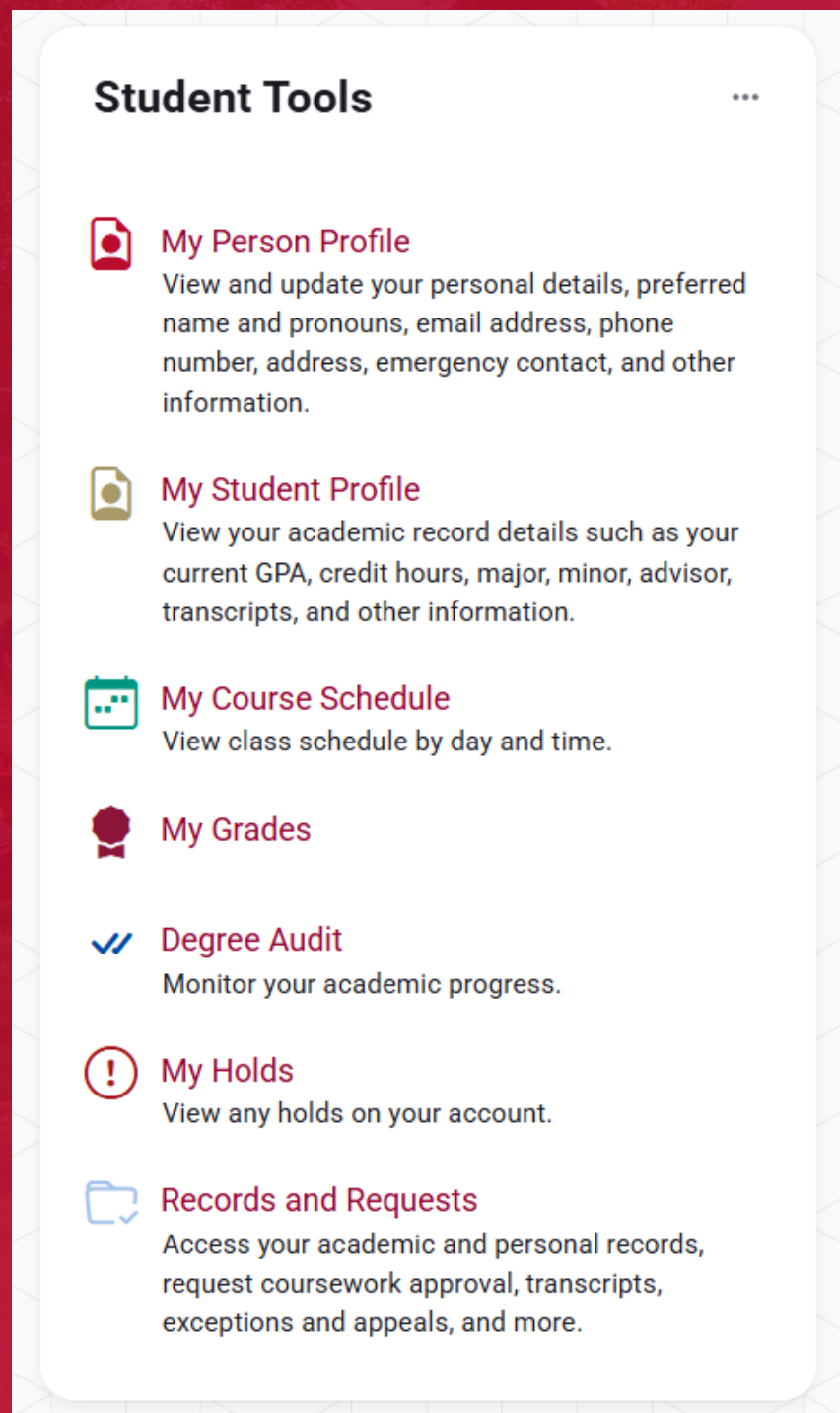
FERPA and Student Privacy

We look forward to sending your student's diploma in a few short years!



The Family Educational Rights and Privacy Act (FERPA)

The principal federal law regarding the privacy of students' educational records.



- Privacy rights transfer from parents to the student when a student enrolls at a college.
- Through the My4D Student Dashboard, students can access their grades, schedule, update personal information, etc.
- Parents should turn to their students first for information.

FERPA- What's considered educational records?

- Grades
- Test Scores
- ID Number and Social Security Numbers
- Financial Records
- Housing Information
- Disciplinary Records (or results of hearings)
- Class Schedule
- Enrollment and Attendance Information
- Quarter, Cumulative, or Major GPA
- Academic continuation, Dismissal, or Probationary Status
- Dean's List Status

FERPA- What is a Release of Information?

- Release asks for four things: category, recipient, purpose, and duration.
- DU personnel can see this release to understand what we may share with parents.
- Departments may reach out to students about the release process to follow-up with parental inquiries.
- **Examples:** Office of Financial Aid, Housing & Residential Education, and Student Rights & Responsibilities.
- Limited Information is shared if there is no release on file.

FERPA- How to Submit a Release

Students can **submit a release** through My4D (my.du.edu) by:

1. Search for *“Records and Requests”*
2. Scroll to *“Academic Records”*
3. Select *“Release of your student records”*
4. Fill out the online release form.

Release will be saved and seen by DU Faculty and Staff.

Records and Requests

view any holds on your DU account. If you have a registration hold you will not be allowed to register. A transcript hold will prevent you from viewing your transcript. To clear a hold, you must contact the office issuing the hold to find out what must be done to fulfill the obligation(s) before attempting to register.

- [Withdraw from DU](#)
Submit a request to temporarily or permanently leave DU.

Your Academic Records

- [Approved study abroad and transfer credits](#)
TIERS, Transfer and International Education Course Reporting System
- [Degree audit](#)
- [Release of your student records \(FERPA Release\)](#)
- [Transcripts - request official transcripts](#)
- [Transcripts - view your unofficial web transcripts](#)
- [View test score results received by DU](#)
- [View your grades](#)

Your Profile Information

- [My Person Profile](#)
View and update your personal details and demographic information such as your address, telephone number, preferred email address, gender pronouns, race and ethnicity information, emergency contacts, etc.
- [My Student Profile](#)
View and update your student record details such as your current GPA, credit hours, major, minor, advisor, transcripts

QUESTIONS? ASK DUBOT



FERPA- What Else to Know

- Additional steps are needed to release or access:
 - Health & Counseling Center Records (Treatment Records)
 - Office of Student Billing (Authorized User Setup)
 - Will be discussed at next webinar
 - Grades (Office of the Registrar)
- Students **should not share their log-on** information with anyone – including parents.
- We have FERPA guides for both students and parents at:
<https://www.du.edu/registrar/other-student-services/privacy-ferpa>

New Student & Family Welcome Experience

DU Discoveries



- New Student Checklist
- Discoveries Website
- Monthly DU Bound Newsletters
- Instagram @uofdenvernsfp

- Discoveries Summer Experience Canvas Course
- First Ascent Pre-Orientation Trip
- Pre-Orientation Programs
 - Peer to Peer Outreach & Engagement
- Discoveries Orientation

- First Year Seminar (FSEM)
 - Weekly Discoveries
- Transfer Student Experience
 - 4D Peer Mentorship Meetings
- First Ascent

- DU Family Experience
 - Webinar Series
 - Family Orientation

Marketing & Communication

Summer Engagement

Fall Quarter

Families

New Student Family & Welcome Experience Overview

1



2



3



4



5



DU Discoveries: Summer Experience



Discoveries Summer Experience is on Canvas:

What's in the Canvas course?

- Transition resources and support before arrival
- Summer action items, deadlines, and next steps
- Required trainings for all incoming students
- Early experience using Canvas, DU's learning platform

Why it matters?

- Helps students arrive prepared and informed
- Supports a safe and healthy DU community
- Includes important health, safety, and harm reduction training
- 4D Peer Mentors follow up with students who have incomplete modules

When do these modules need to be completed?

All modules must be completed by September 1

- One module is recommended each month
- Modules release in May, June, July, and August
- Content aligns with important summer action items and deadlines.

Where is my student learning webinar information?
Great question, this Canvas Course!



Welcome & Transition to DU

General Intro + 4D Experience

Community Standards, Honor Code, DU Help Website

Getting Started: Student Essentials



May

Academic Advising & Registration

Academic Advising

Exploring the Curriculum

Preparing for Registration

Student Success Coaching



June

Health, Safety, & Well-Being

HCC, HP, and SJE content on Well Being, Substance Use, Consent & Respect, Identity & Community

Campus Safety Info & App
Vector Modules



July

Student Experience & Next Steps

Engagement & Involvement Opportunities + Resources

Move In & Discoveries Orientation

4D Peer Mentorship, First Ascent + Weekly Discoveries



August



Discoveries Summer Experience Overview

Is there a checklist for my student? Yes!

- **2026 New Student Checklist in the My4D Portal**
 - Widget on their **My4D** Dashboard (their DU Portal)
 - + icon will extend to share specific steps
 - Includes action items, links, and resources to complete tasks
- **New Student Communication**
 - DUBound Newsletters
 - Emailed to student's personal and DU email
 - Note: Student's must check DU emails for all other communications
 - Posted in DU Family Experience day after
 - Follow our Instagram page [@uofdenversfp](#)
 - Post critical updates, deadlines, and information

New Student Checklist 2026

> Getting Started

> Prepare For Advising

> Register For Classes

> Before Arriving To Campus

> After Arriving To Campus



Where can I see upcoming deadlines?

Date	Action Item
June 22nd	Priority Deadline to <u>submit our Housing Application or request a release</u>
June 22nd	Priority Deadline to <u>submit an accommodation request</u> through Student Disability Services (SDS)
June 22nd	Priority Deadline for official college transcript(s) to be received to have college transfer credit applied before new student registration
July 1 st	Final Deadline to submit ALL official high school and college transcript(s) to Undergraduate Admission
July 1st	Priority Deadline to submit <u>proof of immunity</u>
July 7 th – 17 th	Attend a virtual small-group academic advising session
July 20 th -24 th	Incoming student registration
July 27 th	Housing assignments released
August 22nd	Tuition for Fall Quarter due
September 1st	Move-In and Family Orientation
September 8th	First day of classes

Use [this webpage](#) for important dates and deadlines for students starting in the Fall 2026



New Student Summer Advising Timeline

Preparing for Advising

Transfer Students:

- 1:1 hour long advising appointments
- Email coming mid-June

Traditional New Students (Freshman/First-Year):

- June – Discoveries Summer Experience – Online Modules to learn about advising and registration
- July – Webinar + Small Group Advising + Registration
 - Webinar – June 30th 2pm intention to inform families
 - Where will students get this information? Early July, students will Sign Up for Virtual Small Group Advising Appointment
 - AFTER can sign-up for 1-1 advising if needed
 - Register AFTER small group advising session

Transfer Credit Hours:

- Students coming in with credits will be advised within first-year advising model and still need to complete these meetings
 - College specific advising begins in their second year



Orientation and First Ascent





What is a 4D Peer Mentor?

- Orientation small group leader and peer mentor throughout the fall quarter
- 4D Peer Mentor support students throughout their DU journey beyond Discoveries Orientation week!
 - Mentorship meetings in Fall Quarter
- First Ascent, Weekly Discoveries, or Transfer Student Programming

Discoveries Orientation



Schedule-at-a-Glance:

- Tuesday, September 1, 2026: Move In & Discoveries Orientation Begins, Family Orientation Sessions
 - Families can anticipate to be on campus all-day with the welcome BBQ (open to all) ending around 8pm
- Wednesday, September 2, 2026: Discoveries Orientation & FSEM time
- Thursday, September 3, 2026: Discoveries Orientation & FSEM time
- Friday, September 4, 2026: Discoveries Orientation & FSEM Destinations
- Saturday, September 5, 2026: Discoveries Orientation - optional community building activities
- Sunday, September 6, 2026: Discoveries Orientation (optional community building activities) & Student Involvement Fair
- Monday, September 7, 2026: Discoveries Orientation - optional community building activities
- Tuesday, September 8, 2026: First Day of Classes

[More information here](#)

Families are welcomed on Tuesday, September 1st and then encouraged to leave so their student to acclimate to campus independently for the remainder of the week

Family Orientation



Schedule-at-a-Glance:

- 9am-5pm Family Welcome Lounge with Wish Wall
 - Write a wish to send your student off to their time at DU
 - Art installation will stay up for the first month of the quarter
- 1pm-4:30pm Family Orientation Sessions in Community Commons:
 - Coaching your Student through College
 - Well-being During the Transition
 - Navigating the Transition
 - Navigating Student Privacy & Support
- 2:30pm-4:30pm Resource Fair in Community Commons
- 5pm-6pm New Student Convocation
- 6pm-8pm Crimson Cookout on Campus Green
 - Dinner provided - open to anyone on campus

Move In Times will vary by student – more specific details will be shared in our July 22nd webinar

Families are welcomed on Tuesday, September 1st and then encouraged to leave so their student to acclimate to campus independently for the remainder of the week

What is First Ascent?

First Year Experience at Kennedy Mountain Campus

[Link to Video](#)



An extended orientation opportunity open to all first-year and new transfer students at **no cost to students**

- In 2025 season we hosted just under 800 students

Programming is student led and designed to help students relax in nature, connect with peer mentors, and build relationships with classmates

No outdoor experience is needed!

Indoor cabins with beds, heating, and running water

Delicious catered food provided

Registration opens with July DUBound Newsletter

Students can register throughout fall quarter



What can students expect?

First Year Experience at Kennedy Mountain Campus (KMC)

General Schedule:

- Friday:
 - 2:30pm-3:45pm Check-In with Bus Departing at 4pm
 - 6pm Arrival to KMC + Cabin Meetings
 - 6:30pm Dinner + Announcements
 - 7:30pm – 10pm Evening Activities
- Saturday:
 - AM Activity – Peer Mentor led community building games and sessions
 - AM/PM Outdoor Activity Rotations: low and high ropes challenge course, Via Ferratas, outdoor climbing (on belay and bouldering), horseback riding, hiking, archery, axe throwing, hammocking, arts and crafts, and more!
 - Evening programming: S'mores and Campfire!
- Sunday:
 - AM Activities – hiking, yoga, rock climbing or sleep in!
 - Brunch
 - Cabin clean-up + Load Buses
 - Around 2:30pm return to city campus

[Link to Video](#)



When are the First Ascent trips?

First Year Experience at Kennedy Mountain Campus

- Most students attend within the first four weeks of the quarter
- Registration opens beginning of July
 - Activating quickly increases trip preference
 - Waitlists will be available for every trip
- Students can move/cancel their registrations up to 2-weeks before trip
- Encouraged to check FSL dates, if interested in intake/recruitment

Trip Dates	Trip Details
Trip 1: August 28th – 30th	Pre-Orientation Trip – Registrants would be granted early move-in
Trip 2: September 4th – 6th	New Non-Traditional Students: Transfer, Graduate, Veteran <i>*not open to first-year students</i>
Trip 3: (Week 1) September 11th – 13th	Open to all first-year students <i>*Multicultural Greek Council Welcomes You Home occurring on city campus</i>
Trip 4: (Week 2) September 18th – 20th	Open to all first-year students <i>*Interfraternity Council (IFC) Recruitment occurring on city campus</i>
Trip 5: (Week 3) September 25th – 27th	Open to all first-year students <i>*Panhellenic (PHN) Recruitment occurring on city campus</i> <i>*Students interested in IFC are encouraged to avoid this weekend as there tends to be overlapping programming for new members</i>
Trip 6: (Week 4) October 2nd – 4th	Open to all first-year students
Trip 7: (Week 6) October 17th – 18th	Open to all first-year students 1-night pilot experience!



Family Engagement & Tips for the Transition



Summer Opportunities to Engage

Hosting Small Welcome Events

- Hosted by Family ambassadors and DU Families across the country
- Small events to welcome and connect with new families and students
 - Actively planning! Dates and more information to come
 - Current locations:
 - Seattle, WA; McLean, VA; Chicago, IL; Denver, CO

Summer Baseball Series:

- Hosted by DU's Regional Engagement team the summer baseball series is open to new students and families, current families, staff, and DU Alumni

Hosted games:

- LA (Dodgers) 8/2
- Boston 8/9
- Miami 8/9
- Atlanta 8/15
- Bay Area 8/15
- Chicago 8/16
- Twin Cities 8/18

Save the Date!
Registration and event
details to come



Tips & Tricks for Supporting Your Student's Success

Student success increases with family engagement level

- Stay connected with webinars to learn the ways!

Letting go vs Letting Grow

- Start the conversation now
 - What're your expectations around grades, communication, social, budgets etc.?
 - Webinars will include conversations starters for the month
- Share the load
 - Do you need to activate on behalf of your student or could you coach them through what you would do?
- Create a plan
 - Backwards plan – compare travel plans with new student action items



Tips & Tricks for Supporting Your Student's Success

Establish Summer Transition Plans

- Establish a system to connect on summer action items:
 - Co-create with your student based on what they need
 - Bi-weekly or monthly meetings
 - Co-creating a to-do list for the month
 - Student centered – how can it establish the student in the driver seat?
- Check for understanding – does your student know about *and* how to utilize:
 - DUBound Email
 - Canvas Discoveries Summer Experience Course
 - Upcoming action item deadlines
- Building Habits for Success:
 - Regularly check their DU Email
 - Finding solutions independently
 - What steps can you take to find the answer?
 - What's preventing you from taking action?
 - Where can you look to find that information?

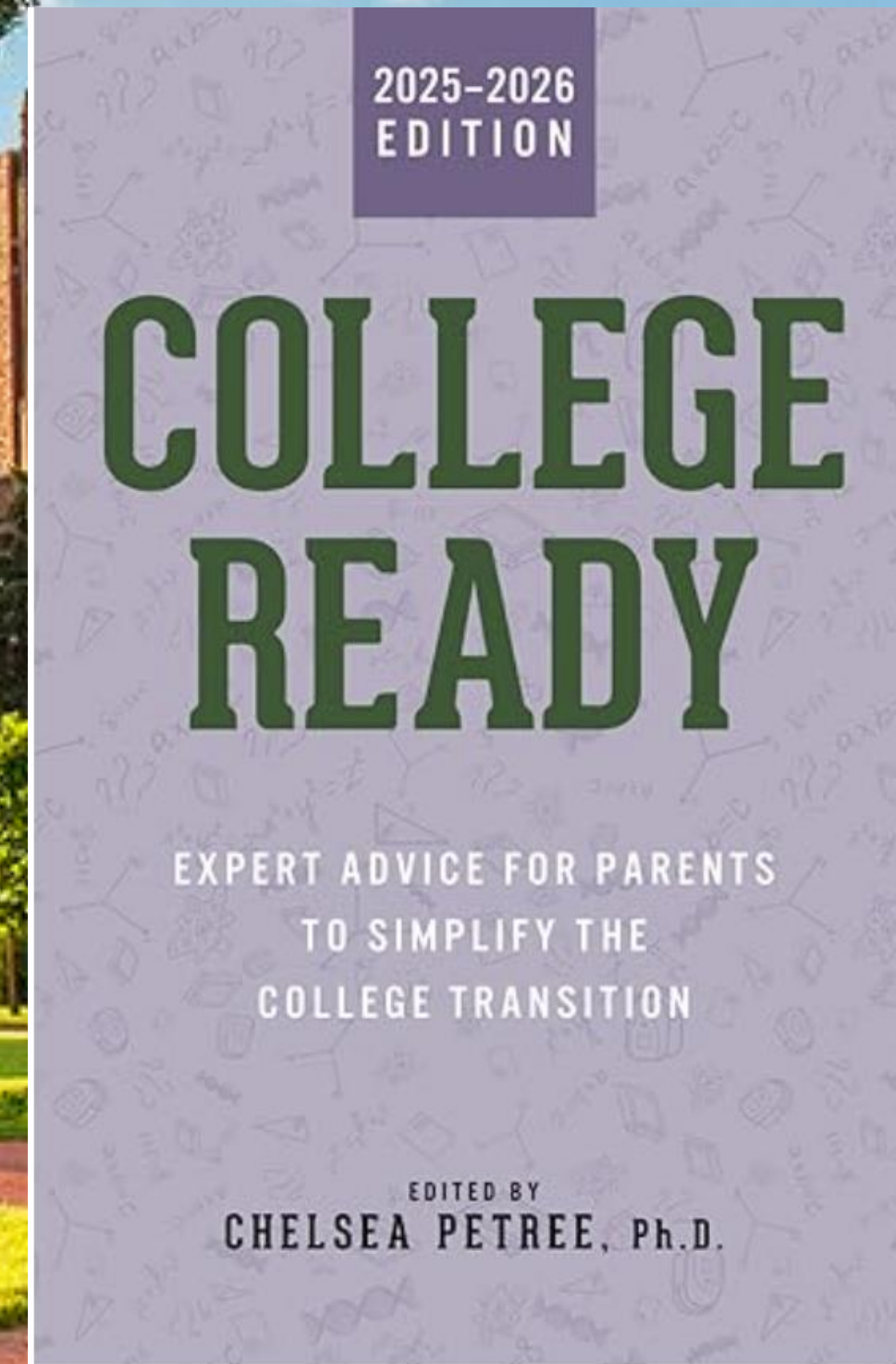
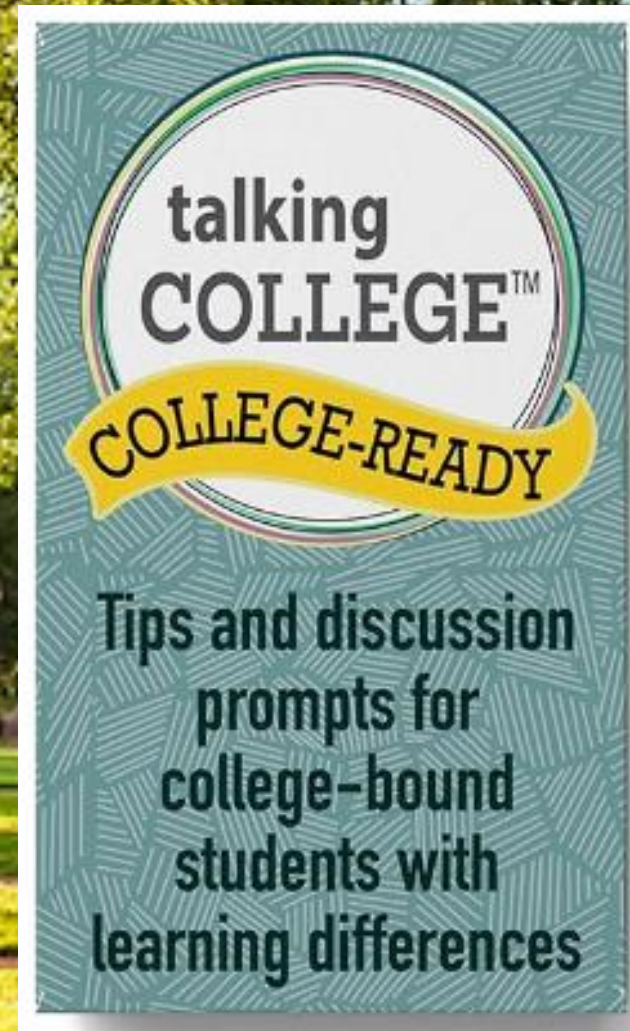
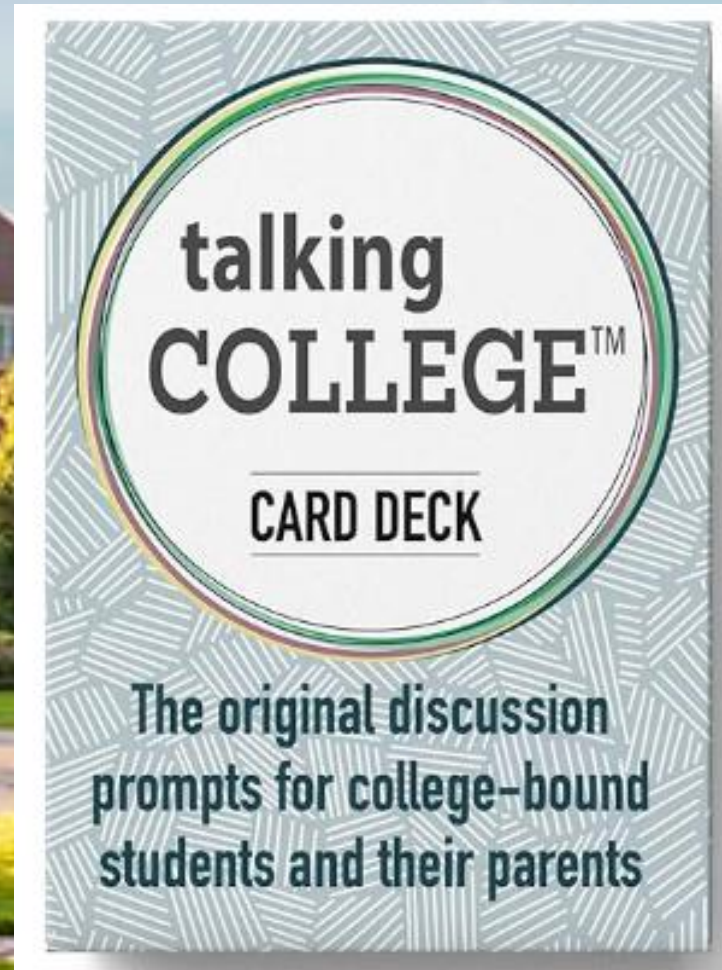


Conversations to Consider this Month:

- What are you most looking forward to about college life?
- What are you nervous about in college life?
- What activities do you want to prioritize this summer before moving to college?
- How can I support you this summer with completing your Discoveries Summer Experience modules?



Other Resources:



<https://www.collegeready.guide/>



Questions?

Please use the Q & A feature.





303-871-6080



families@du.edu



Join the DU Family
Experience portal



[@uofdenvernsfp](#)

**Stay Connected
with us!**



New Student & Family Programs
UNIVERSITY OF DENVER

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 - They'll be posted in the [Fall Orientation 2026](#) community
- Posted within **1 business day** of the webinar
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