

# Register through Crimson Connect!

## Step 1:

Registration MUST be completed on a desktop computer or laptop

- This platform does not work on a phone or tablet browser
- Families cannot register through the app

## Step 2:

Navigate to the [event page](#) and then scroll to the packages. Click the green "register" button.

Options	Sales Start	Sales End	Availability	Price
<b>Early Bird Family Weekend Ticket</b> One event ticket per person attending. Access to all events across the 3 days. Meal tickets sold separately.	Jan 12, 2026 at 9 AM	Feb 9, 2026 at 11:55 PM	<span>&gt; 1000 Spots Left</span>	\$35
<b>Family Weekend Ticket</b> One event ticket per person attending. Access to all events across the 3 days. Meal tickets sold separately.	Feb 10, 2026 at 12 AM	Apr 25, 2026 at 11:55 PM	<span>&gt; 1000 Spots Left</span>	\$45
<b>DU Student Family Weekend Ticket</b> Ticket for your DU student to attend events with you!	Jan 12, 2026 at 9 AM	Apr 25, 2026 at 5 PM	<span>&gt; 1000 Spots Left</span>	\$15

**Register**



# Step 3: Create an account

## Use the "First Time User" Feature

Even if you have logged into Crimson Connect before, use the First Time User feature to login or create an account.

**The email you use to purchase the tickets will be the email registered to the tickets. This email will receive all event communications and directions on how to sign-up for tours and other events throughout the Family Weekend event.**

✓ STEP 1: Please sign in with an existing account or sign up to create a new account. X

**Sign in**

University of Denver Students, Staff and Faculty

Use your DU login

[Use your DU login](#)

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Email

[SIGN IN](#)

Keep me signed on

**First Time User**

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If you can't sign in on the left, click the button below.

[SIGN UP](#)



# Step 4: Select your tickets

**Navigate back to the registration section:**

Now you will see that you can select quantity of tickets.

Select the number of tickets you want to purchase and click "register" to move to the payment page.

You can log back in and purchase additional tickets if you party grows.

Refunds can be requested until 5pm MT Friday, April 10th. After that date, ticket sales are final. Email [families@du.edu](mailto:families@du.edu) if you need assistance in adjusting your ticket purchases.

<b>★ Registration</b>					
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**Register**

# Common Errors and Solutions:

## **Registration Errors:**

- Trying to register on a smart phone or tablet browser or app – registration must be completed on a computer. The system does not interphase well on other devices.
- Any other website or registration errors on a computer are uncommon. If it occurs, try using a different web browser.
  - If the problem persists, email or call New Student and Family Programs at 303-871-6080 or [families@du.edu](mailto:families@du.edu)
- Google Chrome, Edge, and Safari are the most reliable browsers for this platform

## **Payment Errors:**

- American Express is not accepted with our payment system – if you receive a payment error that says contact an administrator; typically, it's solved by using a different card.
  - Accepted cards: Visa, Master Card, and Discover
- Timed out purchases – purchases must be completed within 15 minutes. If it's been more than that, refresh the page and begin the registration process again.

# Meal Ticket Sales

## Ticket Processing

- You must purchase event tickets before being able to purchase meal tickets
- It will take up to 3 business days to process your event tickets. Once your tickets are processed, you will receive an email with directions to purchase meal tickets.
- Most meal tickets need to be purchased by Friday, April 10th. We will need to submit final catering numbers at that time.
  - Saturday Lunch Meal Tickets are the exception and can be purchased day of the event.
- Limited meal tickets for the Friday night dinner and Sunday brunch will be available for purchase on site.