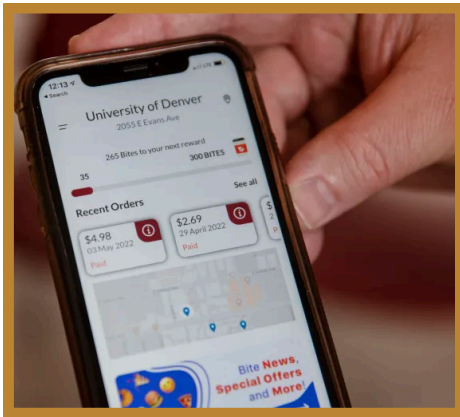




E-Accounts



-Your E-Accounts page can be found by searching "DU E-Accounts" or downloading the "Transact eAccounts" App and logging in with your DU credentials.

-There you will be able to manage, view, or deposit any funds you have on your accounts. For further assistance with E-Accounts, please contact the ID Card Office.

E-Accounts QR Code



Commuter Meal Plans

Commuter Meal Plans are managed by the ID Card Office. Purchasing a CMP can be done online through DUPay, or in office. CMPs are available to staff and students!

(ID Office can only accept cash/check payments, visit our website for pricing)

Meal Plan Types:

- 10-Block Meal Plan
- 50-Block Meal Plan



Meal Plan Usage:

Meal Plans are primarily used in the Dining Hall but can be accepted at other locations on campus. Ask the cashier about meal plan usage or contact the ID Office.

Meal Plan Cash:

Meal Plan Cash (MPC) is separate from your Flex account. MPC are funds allocated with the purchase of a 50-Block and can only be used at on-campus eateries.

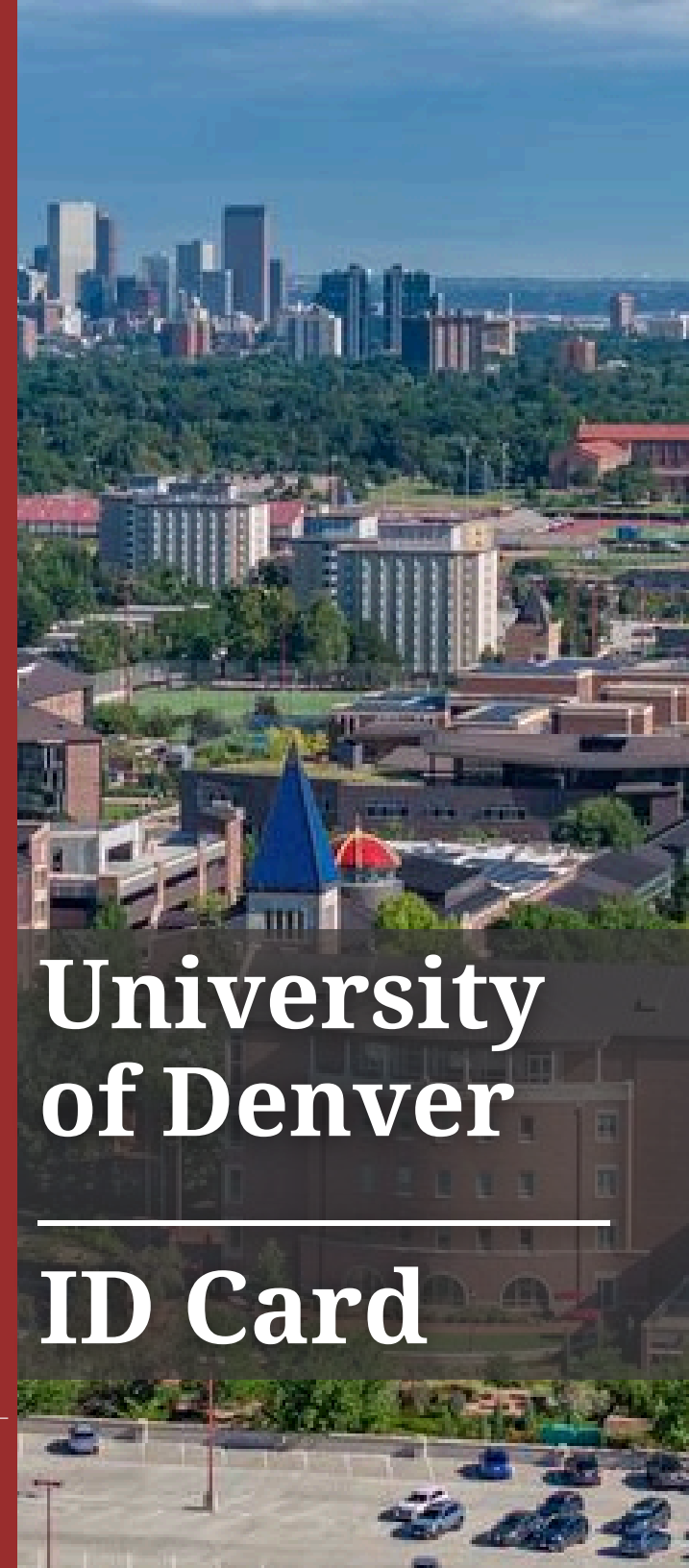
Expirations:

Any remaining 10-Block meal plan swipes & 50-Block MPC expires at the end of each academic year. Unused 50-Block meal swipes will expire at the end of each academic quarter.

Contact & Notes

- You may remove the "Pioneer Card" label at anytime upon request! Visit the ID Office!
- Photos can be changed! Email the ID Office!
- Replacement Fee for stolen cards will be waived if police report is presented.
- Your very first ID Card is the only free ID Card!
- Visit our website for the most current office hours. Contact the ID Office for more information and other services!

(303) 871.4545 | pcard@du.edu
www.du.edu/pioneer card



University of Denver

ID Card



Door Access

The DU ID Card Office does **NOT** restrict or grant access to individuals. Majority of community buildings on campus remain unlocked during regular business hours.

Access Coordinators:

If you need special clearances to locked spaces, you'll have to contact that building's Access Coordinator. Access Coordinators can be found by searching "DU Access Coordinators".



Lost Cards:

Lost or broken cards can be deactivated through your E-Accounts page or by directly contacting the ID Card Office. Replacements can be made at the ID Office.

Housing:

Students experiencing access issues to their residence should first contact the Housing and Residential Education Office for access assistance and check for damage to the card before contacting the ID Card Office.

(housing@du.edu | 303.871.2246)



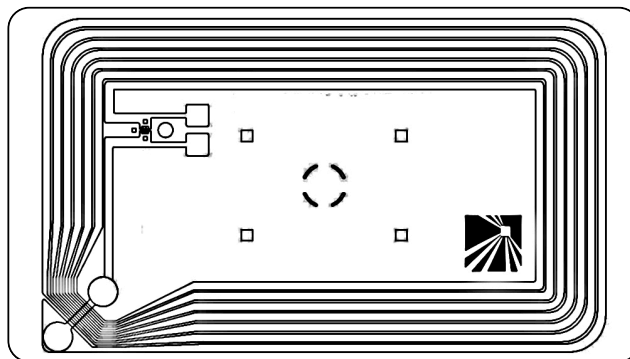
Your Pioneer ID Card is your passport to life at DU!

Use your ID Card:

- As official University identification.
- To gain access to restricted buildings like residence halls and other internal spaces.
- For deposited Flex funds on your ID.
- For the Bookstore, Meal Plans, and Meal Plan Cash.

DO NOT HOLE PUNCH

Your ID contains antenna! Punching a hole, bending the card, or any chips/cracks will damage your ID beyond repair!



*Treat your card with care! Replacements cost \$30.
Returned damaged cards cost \$15.*

PIONEER CARD

National Suicide Prevention Lifeline, dial 988, call (800) 273-8255 or text HOME to 741741. Colorado Crisis Services, call (844) 493-8255 or text TALK to 38255. University of Denver Health & Counseling Center, call (303) 871-2205.

Manage your ID Card online at www.du.edu/pioneeridcard.

This card is the property of the University of Denver and is non-transferable. Report loss immediately. If found, drop in any mailbox. Return postage guaranteed. For information, call (303) 871-4545. University of Denver, Pioneer ID Card Office, 2050 E. Evans Ave., Denver, CO 80202.



Flex Account



The Flex account is a flexible spending account applied to your ID Card in which money can be deposited and used on and off campus. Flex Funds and Meal Plan Cash are **NOT** the same. Flex is actual currency, MPC is Dining money to be used strictly on campus.

Flex Deposits:

Depositing funds onto your Flex account can be made through the E-Accounts page online, or with cash in-person at the ID Card Office.

Using Flex:

After a deposit has been made, Flex can be used for transactions with your ID all throughout campus from the Bookstore, to the Dining Hall.

Off-Campus Merchants:

Flex funds can also be used at off-campus merchants like convenience stores and eateries. A list of off-campus merchants can be found on the ID Office website.

Flex Refund:

Flex funds can be refunded at any time for any reason upon request by submitting a Flex Refund Request Form found on the ID Card Office website.